

# Welcome to the 2022 ~ Pats Peak Ski & Snowboard Program

The Stratham Parks & Recreation Department is gearing up for an adventurous five (5) weeks of skiing and snowboarding at Pats Peak. The program will be held on Wednesday afternoons for five (5) weeks, beginning January 5<sup>th</sup> through February 9<sup>th</sup> (no program January 19<sup>th</sup>)

Program Dates: January 5th, 12th, 26th, February 2nd & 9th

This "Welcome Letter" contains important information for participants and their families of the Pat's Peak Ski/Board Program. The 2022 season will be very different than the same program in years past. The first day of the program is sure to be a little chaotic, but knowing what to expect should eliminate much of the confusion and also ensure a fun and safe afternoon/evening on the mountain. We want everyone to have fun, but must stress that safe, courteous conduct and the students complete cooperation is the only way to make this program a successful one.

# **GUIDELINES AT THE MOUNTAIN**

Check out Pat's Peaks <u>Health and Safety</u> outlining the 2022 season changes and the COVID-19 guidelines. Here are a few highlights

- At this time while at Pats Peak, face coverings are required while indoors, regardless of vaccination status. All staff are required to wear a face covering indoors and outdoors when social distancing is not possible.
- Download our new Pats Peak App, where you can purchase tickets, order food and receive the latest information from the Peak.

**PARKING** - We ask that you don't bring bags into the lodge. You should consider your vehicle as your personal base lodge and, whenever possible, plan to store all your personal items there. Folding chairs and something to cover the ground is recommended to get your boots on in the parking lot.

**LIFT TICKETS** - All lift tickets and packages must be purchased online, in advance.

**LODGE** - Pat's Peak has limited indoor space for seating. In 2021 they redesigned the layout of the lodge and removed close to 50% of the furniture to allow for more space in the lodge.

Due to restricted lodge space, please keep your time in the lodge to 30 minutes or less at a time.

They do have outdoor heated bathroom facilities at the base of the lifts for those that want to avoid visiting the lodge.

**FOOD & BEVERAGE** - Pat's Peak has limited indoor space for seating with 30 plus new tables added to the outdoor seating area including additional heaters and wind blocks to make your outdoor experience more enjoyable. You can order your cafeteria food from your smartphone and pick up from "Guy's To-Go-Go" outdoor pick-up window, featuring awesome homemade food. Order online at: patspeak.alohaorderonline.com

There are also grab-and-go options available inside the cafeteria. Cashless transactions are preferred at all locations.

#### **GETTING TO THE MOUNTAIN**

Stratham Parks & Recreation WILL NOT be offering transportation to/from the mountain in 2022. Participants are on their own with transportation to/from the mountain each Wednesday. This includes the transportation of their ski/board equipment for the duration of the five (5) week program.

Stratham Parks & Recreation is not responsible for participants during transportation to/from the mountain. If carpooling is established with non-immediate family members all parties must wear cloth face covering and space out seating to maintain maximal distance from each other. It is also advised that each carpool situation have an emergency plan in place with any non-immediate family members in case of an emergency on the mountain.

#### **CONDUCT/BEHAVIOR:**

All students are expected to follow the rules and guidelines as directed by Pats Peak and Stratham Park & Recreation. Any disregard of the rules will result in the loss of the student's lift ticket and the ability to participate in the program. We want everyone to have fun, but need everyone to be aware and considerate of those around them.

# **LAMINATED LIFT TICKETS:**

Every participant will be given their own identifying personal tag at the mountain on the program's first day. THIS IS THEIR PASS FOR THE ENTIRE 5 WEEK PROGRAM. Students will not be able to ride any lifts or obtain any rental equipment without their laminated tag. These tags are not transferable and must be worn and visible at all times. Pats Peak mandates that any person skiing/riding with someone else's tag will lose all privileges, is subject to fines, and/or disciplinary action. If a student loses or forgets their tag, they must notify Stratham Parks & Recreation and who will assist them to pick up a replacement tag at the Ski School Desk. A \$10.00 fee for replacement tags must be paid by the student before a replacement is issued. Please understand that coordinators, chaperones and volunteers will not be in a position to pay the fee for replacement tags. Mountain staff is able to take a credit card over the phone if you need to call for a replacement tag. Please remind your child to be sure this tag is attached and visible on the outer garment that they will be wearing each week. Please be sure to cancel café card on ALL lost laminated tags.

# **HELMETS ARE MANDATORY FOR ALL PARTICIPANTS:**

There is no tolerance for those not wearing helmets. If a student does not have a helmet with them, they will be taken to the Rental Department to obtain one before they are allowed on the snow. The helmet rental fee is \$30.00, which the participant is responsible for. The second offense will result in the loss of their lift ticket for the rest of that day's trip. A third offense and they will not be allowed to attend the following week. A fourth offence will result in removal from the program.

#### RENTAL EOUIPMENT PROCEDURE:

The laminated lift tickets will identify those who have rented ski or snowboard equipment. Students will proceed directly into the downstairs Valley Lodge Rental entrance. Staff will direct them through the process. Only students who are renting equipment will be allowed into the rental department located in the Valley Lodge. Please be sure to have your laminated lift ticket on and visible – your ticket has all of the information needed by the staff to correctly fit your equipment based on the information submitted on your Pats Peak application. Students will not be able to obtain rental equipment without their laminated lift tag. Students are responsible for returning all equipment to the rental department each week. You will need your laminated ticket to return equipment. Please be sure to leave adequate time to return equipment to the Valley Lodge Rental Department before the mountain closes.

#### SKI/SNOWBOARD LESSONS IF ELECTED:

Our program lesson block for those who have elected lessons is **4:30pm - 5:30pm**. Your child will be responsible for being in the lesson meeting area at the correct time. Attendance will be taken by the Pats Peak Instructors and all questions regarding your child's lesson should be directed to the Instructors. The students laminated lift ticket will identify those who have elected a lesson.

# **MEDICAL/EMERGENCY PROCEDURE:**

We hope every week is a safe and injury free one, but in the event of injury, students will be taken to the First Aid facility on the mountain. Stratham Parks & Recreation will be paged and will report to First Aid where the First Aid Staff will make evaluations. The Patrol First Aid buildings will have limited access. If hospital transport is required, a parent/guardian will be called and the student will be transported by ambulance to the **Concord Hospital**, **250 Pleasant Street**, **Concord**, **NH** phone # **603-225-2711**.

If an injury does not require hospital transport, a parent/guardian will still be called and the decision will be made if a parent/guardian will need to pick the student up at Pats Peak First Aid.

ANY STUDENT SENT TO THE EMERGENCY ROOM AND/OR REQUIRES FOLLOW UP DOCTOR CARE <u>MUST</u> PROVIDE A SIGNED DOCTORS NOTE BEFORE RETURNING TO THE PROGRAM.

### **CHAPERONES/PARENT VOLUNTEERS:**

The Stratham Parks & Recreation will have ten (10) chaperones on the mountain each Wednesday from 3:00pm – 7:00pm. These chaperones will be skiing the trails keeping an eye out for kids in our program and addressing any issues they might see. One of the ten chaperones will be assigned to Main Lodge each week and located at the programs designated table. If a participant has any questions or concerns they should find this chaperone for assistance. All medical issue or emergencies should go straight to the First Aid facility located behind the Main Lodge.

# **WEATHER DELAYS, EARLY RELEASE AND CANCELLATIONS:**

Stratham Parks & Recreation will make the decision if the program is cancelled by 12pm on the day of the program. If the program is cancelled you are NOT permitted to use your pass at the mountain that Wednesday and a make-up date would be communicated.

# **BONUS SKI DAY AT PATS PEAK:**

A BONUS DAY is a traditional part of the Pats Peak Program. It is easy to redeem. Just bring your laminated tag to the Pats Peak ski school desk and <u>trade it</u> in for an ALL DAY/ALL LIFT ticket, weekends included. Saturday Night POP is excluded. Rentals are offered free at Pats Peak for those who rented equipment during the program. Students may also bring their laminated tags to Bretton Woods and Waterville Valley (rentals ARE NOT provided). **This offer is valid mid-February 2022 through the end of the 2022 season.** Please see details printed on the laminated tag. Additional voucher required to redeem passes at Bretton Woods and Waterville Valley will be passed out on our last program date. More information to follow.

**LOST AND FOUND** – Most items in lost and found this year will only be held for 24 hours. Please take a moment to review their <u>Lost and Found Policies and Procedures</u>.

#### **GENERAL INFORMATION & SUGGESTIONS:**

Pats Peak supports the National Ski Areas Association. Information regarding "Your Responsibility Code", "Freestyle Terrain" and "Lids on Kids" may be reviewed on the Pats Peak website: <a href="www.patspeak.com">www.patspeak.com</a> Freestyle Terrain is becoming more popular and proper use is important. The National Ski Areas Association and Burton Snowboards have developed the "Smart Style" Freestyle Terrain Safety initiative, a cooperative effort to continue the proper use and progression of freestyle terrain at mountain resorts, while also delivering a unified message that is clear, concise, and effective.

<u>Please discuss safe skiing and riding with your child</u>. We realize that many of them have a tremendous amount of talent and skill, but safety is priority number one. Students are expected to follow all rules, restrictions and guidelines while out on the snow. Violators will lose their lift ticket and the privilege of participating in the program.

# INVERTED JUMPS – ANY JUMPS WHERE THE SKIER/RIDER IS UPSIDE DOWN (FRONT/BACK FLIPS) ARE STRICTLY PROHIBITED. ANY SKIER/RIDER PERFORMING OR ATTEMPTING THESE MANEUVERS WILL BE IMMEDIALTEY REMOVED FROM THE PROGRAM. NO EXCPETIONS!

The Stratham Parks & Recreation Department is looking forward to a terrific 5 weeks at Pats Peak. If you have any questions, concerns or would like to become a parent volunteer, please contact us.

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